

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production October 2024

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of October 2024.

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October 2024 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
EMTC	638	17	618	53	12	8	47	390	1,783
GRVC	98	0	682	5	0	0	0	12	797
NIC	161	7	284	3	3	3	15	51	527
OBCC	351	32	2,750	80	0	9	5	1,927	5,154
RESH	44	1	476	21	2	0	0	22	566
RMSC	279	8	1,009	138	10	3	1	79	1,527
RNDC	246	27	1,389	25	30	20	178	1,339	3,254
WEST	80	0	320	17	5	3	8	77	510
Total	1,897	92	7,528	342	62	46	254	3,897	14,118

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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October 2024 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" ⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	611	7	0	618
GRVC	392	8	282	682
NIC	268	15	1	284
OBCC	149	2,049	552	2,750
RESH	64	1	411	476
RMSC	160	718	131	1,009
RNDC	1,102	33	254	1,389
WEST	254	56	10	320
Total	3,000	2,887	1,641	7,528

October 2024 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	34	10	9	53
GRVC	5	0	0	5
NIC	1	0	2	3
OBCC	15	34	31	80
RESH	0	2	19	21
RMSC	22	43	73	138
RNDC	12	11	2	25
WEST	9	8	0	17
Total	98	108	136	342

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.